

## EAST Search History

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
S1	23	("5555179" "5765033" "5926539" "5946387" "5953332" "5953405" "6002760" "6021428" "6044145" "6044368" "6067357" "6108711" "6138139" "6167395" "6170011" "6175563" "6175564" "6185292" "6345305" "6373836" "6389007" "6393015" "6732156").PN.	US-PGPUB; USPAT; USOCR; EPO; JPO	OR	ON	2006/11/29 17:52
S2	1386	(voicexml or "voice xml" or vxml)	US-PGPUB; USPAT; USOCR; EPO; JPO	OR	ON	2006/11/29 17:53
S5	3	S1 and markup	US-PGPUB; USPAT; USOCR; EPO; JPO	OR	ON	2006/11/29 18:15
S6	12856	(VRU or IVR or "voice response")	US-PGPUB; USPAT; USOCR; EPO; JPO	OR	ON	2006/11/29 18:34
S7	16	S1 and S6	US-PGPUB; USPAT; USOCR; EPO; JPO	OR	ON	2006/11/29 18:17
S8	3	S5 and S7	US-PGPUB; USPAT; USOCR; EPO; JPO	OR	ON	2006/11/29 18:34
S9	8165	text adj2 speech	US-PGPUB; USPAT; USOCR; EPO; JPO	OR	ON	2006/11/29 18:17
S10	1	S1 and S9	US-PGPUB; USPAT; USOCR; EPO; JPO	OR	ON	2006/11/29 18:17
S13	1556	(call adj center) and acd	US-PGPUB; USPAT; USOCR; EPO; JPO	OR	ON	2006/11/29 18:38
S15	991	S6 and S13	US-PGPUB; USPAT; USOCR; EPO; JPO	OR	ON	2006/11/29 18:34
S16	115	S9 and S15	US-PGPUB; USPAT; USOCR; EPO; JPO	OR	ON	2006/11/29 18:35

## EAST Search History

S17	16	S2 and S16	US-PGPUB; USPAT; USOCR; EPO; JPO	OR	ON	2006/11/30 16:32
S18	278	((call adj center) or acd) near7 (admin or administra\$4)	US-PGPUB; USPAT; USOCR; EPO; JPO	OR	ON	2006/11/30 16:40
S19	5	S2 and S18	US-PGPUB; USPAT; USOCR; EPO; JPO	OR	ON	2006/11/29 18:39
S20	1393	(voicexml or "voice xml" or vxml)	US-PGPUB; USPAT; USOCR; EPO; JPO	OR	ON	2006/11/30 19:46
S21	279	((call adj center) or acd) near7 (admin or administra\$4)	US-PGPUB; USPAT; USOCR; EPO; JPO	OR	ON	2006/11/30 19:47
S22	5	S20 and S21	US-PGPUB; USPAT; USOCR; EPO; JPO	OR	ON	2006/11/30 16:32
S23	12874	(VRU or IVR or "voice response")	US-PGPUB; USPAT; USOCR; EPO; JPO	OR	ON	2006/11/30 16:40
S24	112	S23 and S21	US-PGPUB; USPAT; USOCR; EPO; JPO	OR	ON	2006/11/30 16:40
S25	67	S24 and (@ad<"20000929" or @rlad<"20000929")	US-PGPUB; USPAT; USOCR; EPO; JPO	OR	ON	2006/11/30 19:47
S27	9	S25 and (markup or html or (text adj2 speech))	US-PGPUB; USPAT; USOCR; EPO; JPO	OR	ON	2006/11/30 18:05
S28	1	"5392345".pn.	US-PGPUB; USPAT; USOCR; EPO; JPO	OR	ON	2006/11/30 19:39
S29	0	ep0753956	US-PGPUB; USPAT; USOCR; EPO; JPO	OR	ON	2006/11/30 19:40

## EAST Search History

S30	2	"0753956"	US-PGPUB; USPAT; USOCR; EPO; JPO	OR	ON	2006/11/30 19:40
S31	15	"753956"	US-PGPUB; USPAT; USOCR; EPO; JPO	OR	ON	2006/11/30 19:40
S32	617	S20 and S23	US-PGPUB; USPAT; USOCR; EPO; JPO	OR	ON	2006/11/30 19:46
S33	126	S32 and ((manager or (admin or administra\$4)) near5 (call or office or network))	US-PGPUB; USPAT; USOCR; EPO; JPO	OR	ON	2006/11/30 19:47
S34	18	S33 and (@ad<"20000929" or @rlad<"20000929")	US-PGPUB; USPAT; USOCR; EPO; JPO	OR	ON	2006/11/30 19:47